

Cloud Services

We're All In

RODNEY NOBLES

Chief Information Officer/Chief Security Officer

THOMAS TOUSIGNANT

Director Application Services



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



Cloud Facts

Started: January 17, 2017

Go-Live: October 22, 2017



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



WCTC – Quick Facts

- Located: Pewaukee, WI
- 98 Programs of Study
 - 49 Associate Degrees; 37 Technical diplomas; 12 apprenticeships
- 67 Technical Certificates
- Annual Enrollment: 20,112
- Full-time Equivalent (FTE): 3907
- Dual Enrollment/High School Partnerships



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



What does it all mean? (Strategy)





A CIO Perspective: **Vision**

Continuously Improve the Student and Staff Experience

Great Customer Service \neq Great Customer Experience



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



Guiding Principle

Create a simplified cloud strategy unique to the organization that accelerates innovation and agility while ensuring flexibility and control.



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



ITS Brand Promise

R³ } Rethink
Reinvent
Repurpose

.....business needs with technology solutions that connects people and content; anytime, anywhere; over any connection; on any device.



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



DIGITAL TRANSFORMATION

“Digital transformation is more than technology. It’s how that technology is harnessed to improve business models, to gain operational efficiency and revolutionize the customer experience. And that’s just the beginning.”



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



What's the Cost?



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



What does it all mean? (Operational)





Key Indicators for Cloud Consideration

- Wisconsin Technical College System College Hacked
- Power Outage
- OpEx/CapEx Budget Savings
- Lack of security and Disaster Recovery (DR)/Business Continuity (BC)



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed



Key Drivers for using cloud services

- Better Security
- Solving the “Core vs. Chore” Dilemma
- Disaster Recovery/Business Continuity
- Transform staff from Information Technology (IT) centric to IT Business centric
- Backups
- Upgrades



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed

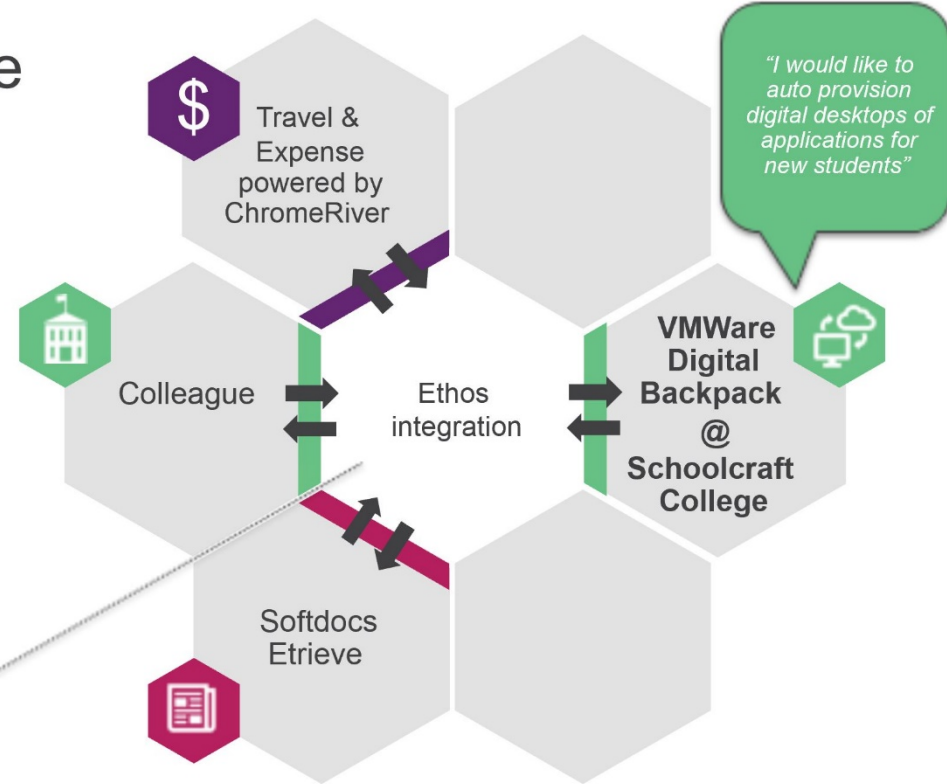
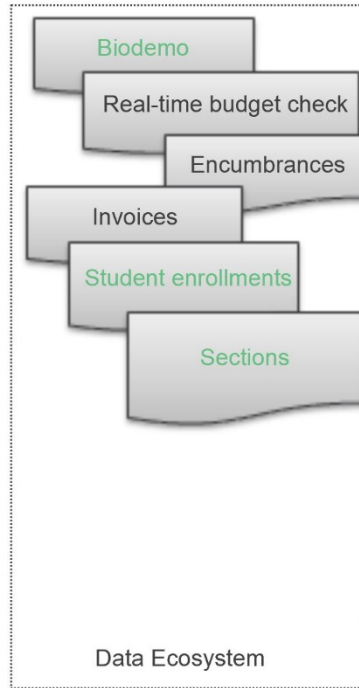


Benefits of Using Cloud Services

Slides

Have data, will integrate

Ellucian Ethos Integration Services



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed

Thank you!



WAUKESHA
COUNTY TECHNICAL
COLLEGE

Hands-on
Higher Ed